# **Economy & Development Select Committee Portfolio Position Statement Month 9 (2015-16)**

**APPENDIX 3** 

#### **DIRECTOR'S COMMENTARY**

The current position of an over spend of 22k is increased by reserve cover being delayed into the next financial year such as the LDP and reduced by the use of reserves to cover redundancies. This results in a net overspending of 217k.

This reflects continued pressures on income targets. In areas such as markets, leisure, museums and culture, we are generating more income than ever - but it is insufficient to meet annually uplifted targets. This reflects some of the issues we're experiencing whereby the current service formats, mean we have saturated the markets available to us and without considerable capital investment - it is not feasible to charge premium rates. This position which will not change as things currently stand, this is now part of the reason behind why we are having to explore alternative delivery vehicles which provide different freedoms and flexibilities & access to new investment.

Reflecting on the other huge changes in the section, Community Learning has undergone a large-scale restructure following the franchise changes, Community Hubs are going live and Housing is undergoing further transformation with the introduction of significant legislation and Planning changes are also in the melting pot.

Despite this - many areas are showing signs of strength and potential. The job of work continues to mitigate these pressures through holding vacant posts open, freezing non-essential spend, closing winter season TIC and continuing work to optimise income potential in the few areas where we believe some potential still exists.

# 1.1 The combined budget and outturn forecast for this portfolio is

E&D Service Area	Budget @ Month 6	Budget Revision Virements	Budget @ Month 9	Forecast Outturn	Variance @ Month 9	Variance @ Month 6	Variance @ Month 2	Forecast Movement Months 6 to 9
	£000's	£000's	£000's	£000's	£000's	£000's	£000's	£000's
Community led Delivery	1,813	575	2,388	2,485	97	340	138	(243)
Commercial and People Development	3,674	358	4,032	3,914	(117)	127	100	(244)
Enterprise Management	397	0	397	402	5	10	0	(5)
Development Planning	911	0	911	761	(150)	(150)	0	0
Tourism, life and Culture	2,504	(92)	2,412	2,600	187	274	100	(87)
ENT Select	9,299	841	10,140	10,162	22	601	338	(579)

1.2 The most significant over and underspends are:

E&D Service Area	Overspend Predicted	Underspend Predicted	Forecast Movement Mth's 6 to 9 (Positive) / Negative	Commentary on forecasted outturn
	£000's	£000's	£000's	
Asset Management	96		(12)	Redundancy costs of 28k, inability to achieve income targets for PV schemes 98k, inability to meet increased income targets for Markets 140k offset by increased Cemeteries income 76k and savings on reduced maintenance, professional fees and vacancies of 94k
Community Education	178		88	Redundancy costs of 96k, additional costs to the delay in implementing the restructure of 82k
Community Hubs	386		71	Redundancy costs of 386k
Eisteddfod		430	(430)	Reserve funding not required until 2016/17 financial year
Housing		113	18	Savings from one off grant funding, a reduction in expenditure against B&B accommodation and through increasing occupancy levels
Whole Place		20	22	Redundancy costs of 31k offset by vacancies
BusinessGrowth & Enterprise		23	(23)	20k reserve funding for Broadband will not be used in 2015/16 and other minor savings
Innovation		154	(154)	130k reserve funding will not be called on in 15/16 and vacancy savings
People Services		24	(24)	23k reserve funding will not be called on in 15/16
ICT Technology	84		(43)	49k reserve funding will not be called on in 15/16 offset by Inability to achieve 100k savings that were to be achieved through in-house software development and the sale of products and other minor overspend on software contracts.
Enterprise Management	4		(5)	Inability to find vacancy factor and full year impact of 15/16 pay award
Development Plans		150	0	Additional income 50k, reduced call on reserves £100k
Museums and Cultural services	33		4	Green screen savings will not occur and the additional budget mandate for savings of 20k from conservation income will not occur.

<sup>1.2</sup> Further analysis of Economic and Development Select Expenditure can be found in Appendix 8

Leisure Services	10		(85)	Budget included pressure arising from closure of Monmouth Pool of 150k which will not be required in 15/16 offset by 20k budget vired to children's service but could not be found, caretaking costs of 15k, 3G pitch issues of 45k income on 3G pitch of 30k, loss of free swimming grant of 30k and additional staff costs of 30k
Tourism	144		(6)	100k historic underfunding of Caldicot castle, overspend due to staff costs of 34k. Efforts are being made to reduce this further by use of volunteers. Budget included additional income from the Town Council of 15k but only 5k secured
TOTAL	935	914	(579)	Net Total 21

# 2015-16 Savings Progress

The savings required by the 2015-16 have not yet been secured.

Enterprise budgeted savings were £1,392,983 and at month 9, £1,015,983 have been identified. Of the remaining savings £125,000 are delayed and currently £253,000 are deemed to be unachievable.

Man. No.	Mandate Description	Target Savings £'s	Forecast Savings Identified £'s	Delayed Till 2016/17 £'s	Unachievable £'s	Forecasted Savings Variance Since Month 6 £'s
	ECONOMY & DEVELOPEMNT					
1	Dev of Leisure & Outdoor services	420,983	390,983	0	30,000	(5,000)

2	Collaboration of Housing services	55,000	55,000	0	0	0
5	Sustainable Energy Initiatives	33,000	0	0	33,000	0
6	Museums, Shirehall, Castles & Tourism	190,000	145,000	0	45,000	0
26	Property Review	100,000	100,000	0	0	0
28	Community Hubs & Contact Centre	250,000	125,000	125,000	0	0
31	ICT Savings	250,000	138,000	0	112,000	(2,000)
40	Planning income	24,000	24,000	0	0	0
41a	Market Income	70,000	37,000	0	33,000	(37,000)
	TOTAL ENTERPRISE	1,392,983	1,015,983	125,000	253,000	(42,000)

1.3 Further detailed analysis of Savings mandates are contained with Appendix SM

Budget Mandates								
Progress and Next Steps at Month 9								
Mandate RAG	Progress up to month 9	Next Steps	Туре	Year-end	Forecasted to achieve	Variance	Owner	

Mandate 1 Leisure.  Current status Trend since last report	Leisure centre staffing remodelled £115k, admin and clerical review £66k, support services review £20k, reduction caretaking Abergavenny £15k, outdoor education reduction £25k, leisure supplies and service £25k, increased income through fitness and sport offer £155k. Restructure process complete. All departments have individual service plans. All plans tracked and monitored by the individual service area. Full ownership of delivery by individual teams. 15k Caretaker savings will not be achieved as the school failed to invoice until 15-16. Consequently the full years charge in this year.	Continue to review the 3 G pitch project and review its income generation targets.  Review business plans for swimming and fitness to ensure mitigating pressures for 16/17 onwards.	Income Savings Total	155,000 265,983 420,983	140,000 250,983 385,983	15,000 15,000 <b>30.000</b>	Ian Sanders
	Alternative Delivery Plan (agreed by cabinet 2 <sup>nd</sup> Dec*) - £35K achievable Delayed Lighting installed at the 3G pitch resulted in only partial income being reached against alternative delivery plans amounting to £5K. Increase income against swimming and fitness not achieved. This has resulted in a £5K improvement since month 6.	Alternative Delivery Plan based on variance reported against original mandate at Month 6	Total	420,983	385,983	30,000	
Mandate 2  Housing Current status  Trend since last report	<ul> <li>Commercialisation of the care line service.</li> <li>One housing solutions service with TCBC.</li> <li>Expansion of shared housing scheme &amp; B&amp;B reduction.</li> <li>Management restructure.</li> </ul>	Continue to drive marketing plan and bespoke marketing campaign being developed with Communications Team. Future intentions include further develop website and link in with key dates/events eg engagement	Income Savings Total	25,000 30,000 55,000	25,000 30,000 55,000	0 0 0	lan Bakewell

	Detailed plans in place for all projects to ensure they remain on track. The long term average trend continues to be reversed up to month 9 and the trend is definitely positive and if maintained would result in us hitting our target of 800 clients. Projections indicate the service will generate the income necessary to meet the budget.	forums; legislation. Continue to work with Social Care teams to raise awareness of care line's benefits and functionality. Continue to work with TCBC to develop joint Solutions Service. Interim review and evaluation valuation work undertaken during Q3 to inform development and clarify benefits. Joint review of pilot scheduled for March/April					
Mandate 5 * Sustainable Energy Initiatives	2014/15 & 2015/16 – savings*  Investing in biomass boilers, solar farms and reduction in Carbon Commitment.						
Current status Trend since last report	Expected income targets not achieved.  Solar Farm Cabinet report approved 15 July	Additional revenue streams for 2015/16 are lower than forecast due to a	Income Savings	0 33,000	0	0 33,000	Ben Winstanley
	<ul> <li>New Rooftop solar projects have generated additional revenue in line with our projections.</li> <li>Government policy changes to the tariff render further rooftop installations unlikely.</li> <li>Impact of Tariff changes upon Solar Farm project is being reviewed.</li> <li>Biomass installed at Cross Ash operational and generating heat.</li> </ul>	combination of delays and changes to funding. FIT and RHI tariff reductions will affect existing installations yet to be completed and / or registered, while impending cuts have rendered new projects unviable until further review.  Review on going expenditure on repairs and maintenance.	Total	33,000	0	33,000	
	Alternative Delivery Plan (agreed by cabinet 2 <sup>nd</sup> Dec) - £33K achievable		Total	33,000	0	33,000	

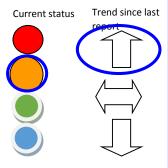
	Aim to increase income target on rental portfolio and reduce expenditure on repairs and maintenance. At month 9 these savings have not been realised and therefore the £33,000 budget pressure remains.	Alternative Delivery Plan – based on variance reported against original mandate at month 6.					
Mandate 6  Museums & Castles  Current status Trend since last report	Fully integrate cultural services, tourism services and attractions within tourism, leisure and culture section. Maximise synergies & achieve a sustainable long term business footing.  Income generation target for 15/16 10K shortfall.  Weddings – Amber Countryside savings – Green Savings from Volunteers – Red Income made by fundraiser – Green. Fundraiser in place.	Museums - 30,000 of savings will not be achieved. Green Screen income of 10,000 and 20,000 conservation income. The Green Screens have yet to be utilised. The conservation income in the mandate was higher than agreed the total income from conservation was initially agreed as 30,000 not 50,000, the museums are looking at other ways to raise this	Income Savings Total	81,000 109,000 190,000	51,000 94,000 145,000	30,000 15,000 <b>45,000</b>	lan Saunders

Savings from shared service model at Chepstow TIC – Red, Income from green screen – Red Income from rental of Abergavenny Red Square window - Green TIC at Chepstow has had considerable lone working pressure which is why the budget is overspent.	this year. Castle - Achieving in year savings of 9k but reporting total overspend of 100k due to historic budget assumptions and savings from 14-15 of 20,000. Tourism - 15,000 savings not achievable. The use of volunteers is not available at the moment. The current staffing budget only runs until the end of October but as a decision has not been made on the future of the TIC has been closed in December and January. 5,000 has been secured from the Town Council.					
Alternative Delivery Plan ( agreed by cabinet 2 <sup>nd</sup> Dec*) - £30k achievable Winter closure of Chepstow TIC and application of museums acquisition reserve for purchases made in year. The current staffing budget runs until the end of October 2015, the TIC has been closed for December and planned for January. Income amounting to £5k has been secured from the Town Council. Following legal advice the acquisition reserve can only be used to fund the purchase of artefacts and not to off-set operational expenditure.	Alternative Delivery Plan	Total	190,000	145,000	45,000	

At month 9 these savings have not been realised and therefore the £30,000 budget pressure remains.						
Mandate 26 These savings are predicted on the need	The Accommodation					
to reduce our operational portfolio and	Working Group continues to	Income	20,000	20,000		Ben
Property maximise revenue streams from our investment holdings. Revenue savings	review all property usage and the delivery of the	Income	20,000	20,000	0	Winstanley
rationalisation are largely accrued through the reduction	rationalisation plan.	Savings	80,000	80,000	0	
in utilities costs, rates, repairs and	Permissions for any disposal	Javingo	00,000	20,000		
Current status Trend since last maintenance. The Accommodation	will continue through the	Total	100,000	100,000	0	
Working Group is charged with reviewing	usual council process.					
all property usage with the aim of	Work alongside agile working					
minimising the costs and releasing any property that can be made surplus.	policy owner to explore further opportunities for					
property that can be made surplus.	greater agile working.					
Rental of buildings – Green	The overall Service area has					
Rates Savings on vacant buildings - Green	achieved its target at month					
Rental Grant reductions – Dedicated membe	9					
of staff now responsible for this.	year end on its overall financials.					

#### Mandate 28

## **Community Hubs**



It's about delivering services in a different way and aligning them with the Whole Place philosophy. This will introduce major changes to how the library and one stop shop services are delivered. We will create a hub in each town where face to face services will be delivered. The contact centre will sustain a reliable and informed first point of contact for people contacting us other than face to face. Increase staffing costs are due to the delayed implementation of the of the Community Hubs restructure. The mandate savings of £250k related to a full year saving and it was

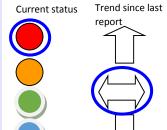
5<sup>th</sup> October 2015." Delays were as a result of in internal processes. This outturn includes £125k of mitigating underspends including keeping a post vacant until April 2016 to help offsets the delayed mandate saving.

only possible to achieve 6 months of reduced costs as the community Hubs opened on the

<b>15/16</b> No next steps	Income	0	0	0	
16/17 – (50K)	Savings	250,000	125,000	125,000	Deborah Hill-
The Abergavenny Hub Project plan requires continuous monitoring, updating and adjusting to reflect the project developments.	Total	250,000	125,000	125,000	Howells

#### Mandate 31

## ICT Savings (SRS & custom built software solutions)



The mandate's aim was to :-Drive cost efficiencies and income generation opportunities within the Shared Resource Service (SRS). This will subsequently result in MCC benefiting from reduced budget without any significant impact to service. And generate ongoing savings and user benefit from custom built software solutions being generated, then productised and sold commercially.

SRS have made 138k of their proposed 150k saving - still 20k saving to be found on software contracts however further savings of 20k have been found from vacancies

Alternative Delivery Plan (agreed by cabinet 2<sup>nd</sup> Dec\*) - £110k achievable Continue to do work that is required to support the sale/licencing and commercialisation of FLO.

Work continues at month 9. The service is currently reviewing all budget areas and update on savings achievable will be known at Month 11.

Restriction of non-essential spend across the People and Commercial Development division, together with a further review of ICT capital and revenue budgets, aims to identify scope to mitigate
to identify scope to mitigate
the existing £112k pressure.

Alternative Delivery Plan -

based on variance reported

against original mandate at

month 6.

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Development	
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budgets, aims	
cope to mitigate	
£112k pressure.	

Income

0

Savings	250,000	138,000	112,000
Total	250,000	138,000	112,000

0

Peter **Davies** 

0

Zok have been lound from vacanoles.
The 100k savings that were to be achieved through in-house software development and the sale of products will not occur in 2016/17. Work continues to generate commercial returns from the sale or licencing of FLO, the Authority's social care app, though the app will only be marketable from Q1 in 2016/17 based on the most recent updates.

250,000 138,000 112,000 Total

Mandate 40a Democracy  Current status  Trend since last report	This mandate purpose was to reduce the budget requirement in a number of areas through a range of actions including:  Management restructure – Green. Increased income generation – Green Removal of a vacant post – Green Reduction in mileage budget – Green All action plans delivered in order to achieve the savings.	In relation to budget delivery no next steps  Non budget Service improvements.	Income Savings Total	24,000 85,000 109,000	24,000 85,000 109,000	0 0	Tracy Harry
Mandate 41a  Abergavenny Markets  Trend since last report	The objective was to run additional market stalls on existing market days in Neville street and St Johns Square, Abergavenny. Expansion of flea markets and boot sales and to hold special markets/events in Cross Street Abergavenny.  The service has been unable to generate the additional income. This mainly due to operational, resource and PR challenges.	To build an income generation plan for future years.	Income Savings Total	70,000 0 70,000	0 0 0	<b>7</b> 0,000 0 <b>70,000</b>	Ben Winstanley
	New Structure in place for January 2016.  Alternative Delivery Plan ( agreed by cabinet 2 <sup>nd</sup> Dec) – 50k achievable  Cease all repair and maintenance work to asset portfolio.  The service is forecasting achieving 37k against the alternative delivery plan.	Alternative Delivery Plan – based on variance reported on original mandate at month	Total	70,000	37,000	33,000	

Summary - Month 10 Current status	Summary – Month 2	Summary – Month 6	Summary – Month 9	Key	
0	4	4	3		Not on target Concerns identified with delivery of target. Closely review & monitor.
1	1	2	3		Monitoring & required to keep on track
8	4	3	3		On target to achieve budget and action Plans.
					On target and over achieve.

Mandate Summary	RAG Month 10	RAG Month 2	RAG Month 6	RAG Month 9
1 Leisure				
2 Housing				
5 Sustainable Energy Initiatives				
6 Museums & Castles				
26 Property Rationalisation				
28 Community Hubs				
31 ICT savings				
40a Democracy				
41a Abergavenny Markets				

### 2. Capital Outturn Forecast

There was no original budget for capital schemes within this portfolio however capital slippage from 2014/15 of £530,735 has been allowed into 2015/16. The budget is separated under the following headings

Economy & Development	Annual Forecast	Original Budget	Slippage from 2014/15	Budget	Total Approved Budget	Provisional Slippage carried Forward 2016/17	Adjusted Budget	Forecast	Variance
				Virement	@		@	Over / (Under)	Reported @ Month 6
				or	Month 9		Month 9	Outturn	
				Revision				@	
								Month 9	
	£000's	£000's	£000's	£000's	£000's	£000's	£'000's	£'000's	£000's
Asset Mgt Schemes	450		300	450	750	(300)	450	0	0
Regeneration Schemes	308		231	205	436	(158)	278	30	30
		_							
Grand Total E&D	758		531	655	1,186	(458)	728	30	30

Further details of all the schemes are contained in the appendices. Overrun in costs are noted to the replacement cattle market and extra solicitor costs anticipated in regard of Abergavenny regeneration scheme. As is common with minor overspends they will be assessed against underspends apparent at end of year and any net cost borne in the first instance by capital receipts.

Appendices (click link to Hub)

M9 Enterprise Revenue Budget Monitoring 2015-16 Appendix 8.xls

Appendix 3C M9 Capital Monitoring Economic and Development Select 2015-16.xlsx

M9 Savings Mandates Appendix SM 2015-16.xls